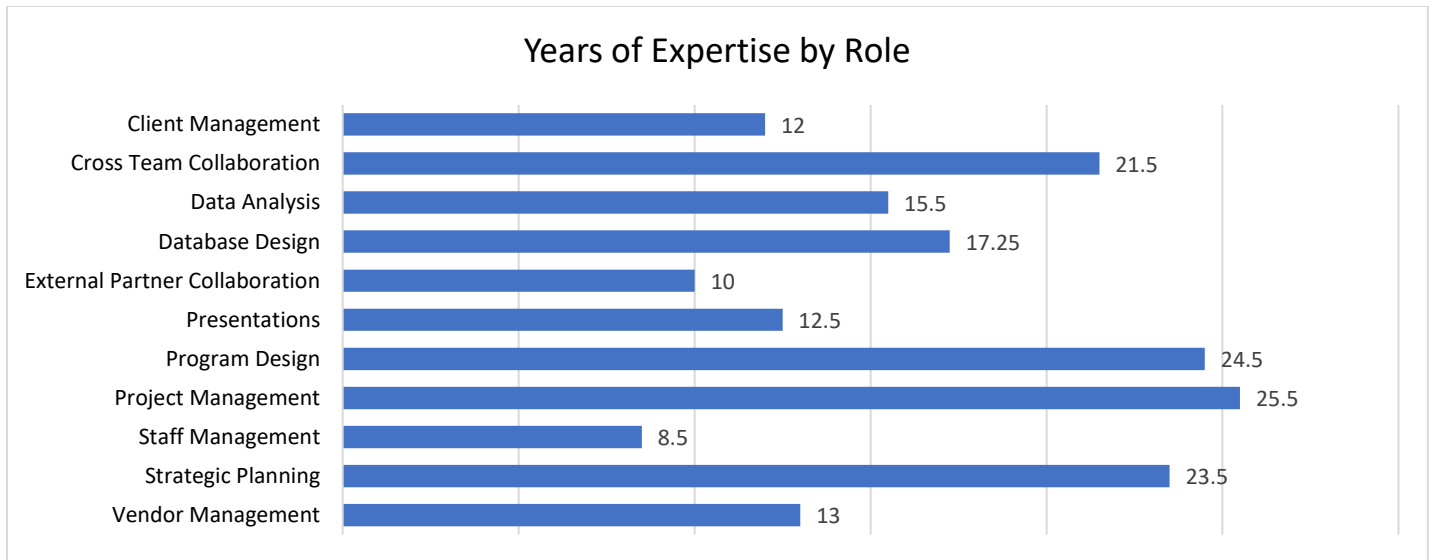


More than 20 years of experience across multiple industries planning, designing, and managing current needs while strategically planning for future needs. This includes direct communications with all levels of corporate structure, managing internal teams of developers, external vendors, customer expectations, building roadmaps, project and change management, prioritization, quality control, testing, implementation, data cleaning and standardization, documentation, and training. As a Manager, I mentored less experienced staff in professional and personal development.



Achievements

- Built a strategic plan roadmap to centralize all company data into a data lake. This centralization allowed the creation of dashboards to enable self-service data access for internal and external stakeholders, data consistency for development, marketing, and external vendors, and a holistic view across data sources.
- Analyzed data to create KPI measures and infographics increasing marketing engagement by 300%.
- Strategically planned a new hosting environment, redesigned processes to meet current and future business growth projections, and reduced execution times by up to 95%.
- Instrumental in designing and developing a project that received a client award for best ROI with savings of more than \$5 million per year.
- Reviewed business process flows to strategically plan, design, and develop business use cases, workflows, and applications streamlining and increasing productivity across multiple departments.
- Introduced a documentation system to ensure proper naming convention, process diagrams, backup and recovery strategies, software versioning, and system operation consistency.

Experience

Complete job history available upon request

Data and Evaluation Manager	ACE Scholarships	Mar 2020 - Present
Project Manager and Research Fellow	The Heartland Institute	Jun 2015 – May 2019
Interim Director of Government Relations		May 2019 – Jul 2019
Director of the Center for Education Choice		Aug 2019 – Mar 2020
Technology & Information Consultant	OODA Strategies	Jan 2007 – Aug 2015
Application Systems Analyst	Lake County	May 2003 – Jan 2008
Database Architect	Big Idea Productions	May 2000 – May 2003
IT Architect	Enterpulse	Jul 1997 – May 2000